

## ETOA Sustainability Case Study – Offline copy

## Details

Organisation*					
Your name*					
Your email*					
l am	happy for <b>ETOA Members</b> to	contact me for further questions.			
if selected, y *Required	our name and a link to your o	rganisation's ETOA Member Profile wili	l appear below your case study.		
		Category			
Please select one	e or more categories that your	case study relates to:			
Measure	ement and management	Nature and Biodiversity	Nature and Biodiversity		
Decarbo	Decarbonisation Trans				
Positive	social impact	Community engagement	Community engagement		
Collaboration and Partnerships		Product development / Response	Product development / Responsible sourcing		
Diversity	, Equality and Inclusion	In-house facilities, processe	facilities, processes, guidelines		
Other:					
		What we did			
What challeng	ge or opportunity did you or	your organisation identify? Please p	rovide context as necessary.		
		nddress the challenge or opportunity	? Who was involved, how did		
you work together You may anor	r? nymise organisations and peop	ole you worked with. For example, 'We			
you work together You may anor	r?	ole you worked with. For example, 'We			
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## What was the outcome? What impact did your action(s) have?

- What went well? What worked or is working?
- What didn't work as well as you expected?
- What did you learn from the experience?

- '	What would you hav	e done differently?	What advice would	d you give other	ETOA members?
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Our next steps				
What's next? Has the experience influenced your organisation's priorities or plans? If so, how?				
To summarise				
Summarise the challenge or opportunity and what your organisation did to address it (max. 50 words)				
This will help us to title your case study and add a short description to the Sustainability Hub.				

Please email your completed ETOA Sustainability Case Study to <a href="mailto:sustainability@etoa.org">sustainability@etoa.org</a> with the subject title: 'ETOA Sustainability Case Study'.

By submitting your case study, you provide ETOA permission to contact you for further information as necessary.

If you have any questions, concerns or feedback, or would like to arrange a chat to plan your case study, please contact sustainability@etoa.org