





WELCOME TO THE GLOBAL EUROPEAN MARKETPLACE



ETOA was founded in 1989 by a group of four tour operators who felt that inbound European Tourism was underrepresented at a European and national level. In the last 35 years, it has grown to become a network of more than 1,000 members.

Our policy work remains central to our purpose. We are here to warn, inform and propose ways of solving difficulties.

ETOA is more than advocacy. We aim to provide a vibrant environment, where members can share ideas and find new products. Companies are now competing through the range and variety of their networks, and we are an integral part of that process. Working alongside ETOA means that members can address a commercial and operational environment in flux.

New restrictions can limit access, sudden tax hikes can be imposed and massive shifts in the supply base occur. Change is now endemic.

One constant remains: how Europe's culture and sights captivate the global imagination. How we curate this demand and how it is best apportioned and facilitated are key challenges for our industry. This process is central to how tour operators and intermediaries add value.

We hope you have a great workshop and look forward to working with you to achieve better tourism in Europe in 2026.





Tom Jenkins CEO. ETOA

ETOA

Designed and produced by



www.abcdesignuk.com

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Please note that The Global European Marketplace Delegate Directory is correct at the time of going to press – October 2025.





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Three Locations -One Enchanting Experience

Swarovski Kristallwelten is one of Austria's most visited attractions and transforms Swarovski Crystal into an experience that is constantly changing and reinventing itself. Spread over 7.5 hectares, this joyful space showcases the work of internationally and nationally recognized artists, designers, and architects.

As unique retail extensions of this wondrous world, **Swarovski Kristallwelten Stores** in **Innsbruck** and **Vienna**, continue to embrace the mesmerizing magic of the beloved crystal destination, combining a magical spectrum of crystalline products and art installations.

swarovski.com/kristallwelten

SWAROVSKI

Kristallwelten Store Innsbruck **SWAROVSKI**

Kristallwelten

SWAROVSKI

Kristallwelten Store Wien

EVENT PROGRAMME

B2B WORKSHOP

Friday 31st October | Intercontinental London - The O2

08:00 - 08:50	Registration
08:50 - 09:00	Welcome Address
09:00 - 12:48	Appointments – Morning Session Morning appointments with four scheduled breaks included
12:48 - 13:42	Lunch Break
13:42 - 17:30	Appointments - Afternoon Session Afternoon appointments with five scheduled breaks included
17:30 - 20:00	Evening Reception Sponsored by Johnnie Walker Princes Street



CONFERENCE - KEEPING TOURISM COMPETITIVE

Monday 3rd November | The Mermaid London

09:00 - 09:30	Registration & Welcome Refreshments
09:30 - 11:15	Tourism Quick Toolkits Practical updates on key topics to help you stay ahead and informed:
	 Travel Transformed: Harnessing AI to Understand and Engage Today's Traveller Sales & Negotiation Refresher Masterclass
11:15 - 11:45	Break
11:45 - 12:30	ETOA Briefing & Insights
12:30 - 14:00	Destination Lunch
14:00 - 17:00	PANTOUR Conference Will My Job Exist in 5 Years?
14:00 - 15:00	The Changing Landscape in Tourism Careers Employment and Skills
15:00 - 15:30	Keeping the Human Touch: Social Intelligence in a Global Digital Economy
15:30 - 16:00	Networking Break
16:00 - 16:30	Day-to-day Green Skills for All Tourism Professionals
16:30 - 17:00	Future-Proofing Tourism: Solving the Digital Skills Challenge







STRAUSS - MOZART - SCHUBERT

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 www.viennasupremeconcerts.com



ETOA's policy work remains central to our purpose. We are here to warn, inform and propose ways of solving difficulties.

New restrictions can be placed on access, sudden tax rises imposed and there are massive shifts in the supply base. Change is now endemic. The range of issues that are being addressed can be viewed on our website.

At the centre of these problems lie the intermediaries, who make up the "buyer" members of the Association. They make a difference by delivering customers in a time, place and volume that is needed. That they can do this makes them different from the individual clients that are obtained through reputation. They add value to suppliers and destinations when business is needed.

This is ever more apparent as Europe moves into full recovery from the death years of the early 2020s. The answer to "overtourism" is balancing demand with supply: finding new areas to sell and different times in which to attract people to Europe.

To this end, we aim to provide a vibrant environment, where members can share ideas and find new products. Companies are now competing through the range and variety of their networks.

ETOA aims to be an integral part of that process.



Tom Jenkins CEO, ETOA





BETTER TOURISM IN EUROPE

As an ETOA member, you are part of an ambitious and resilient community of tourism professionals; you bring experience, ideas and knowledge to drive success. Together, our organisations are stronger as we work to create Better Tourism in Europe.

Based in Brussels and London, ETOA is a network of buyers who, together with suppliers and destinations, sell tourism in and to Europe. We represent SMEs and multinationals working with long-haul inbound tourism to Europe, especially from North America and Asia. We identify and address problems, and represent interests on a European and local level. We promote and support a better operating environment and a more sustainable industry.



As a member of ETOA, your investment supports our work on:



Making your voice heard on a European, national and local level



Networking and business development opportunities



Actionable information, insight and research supporting your business

MEMBERSHIP IN NUMBERS













OUR COMMUNITY

We work for better tourism in Europe - creating more opportunities for members to grow and succeed through access to our network, B2B events, lobbying activity and data & research – and we have been doing that for over 35 years.



MAKE THE MOST OF YOUR MEMBERSHIP



Connect anytime through our online member search



Attend B2B workshops and social events



Learn and share ideas through interest group meetings



Promote your brand through sponsorship and adverts



Join GEM - ETOA's flagship event



Get up-to-date information on operational changes in Europe



Access insight to help you make better decisions



Exhibit with ETOA at WTM London and in long-haul markets



Save up to 40% on member-exclusive events packages



Support your tour guides through **ETOA's Tour Guide ID** card programme



Get involved through working groups and webinars





A SELECTION OF NEW MEMBERS









































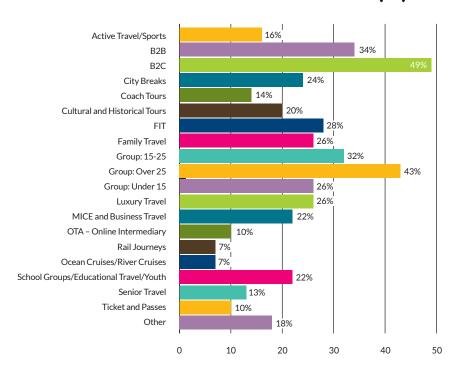






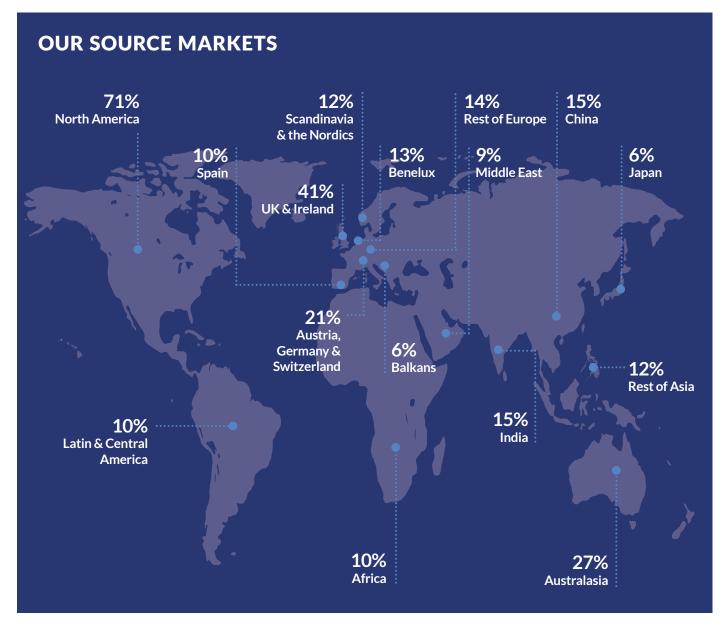


WHAT ETOA BUYER MEMBERS SELL (%)







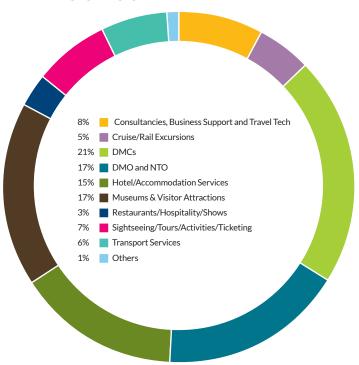








WHAT OUR SUPPLIER MEMBERS OFFER (%)



WHAT OUR MEMBERS SAY



Our membership has been great. We have had the chance to take part in so many events and webinars. This gives us lots of insight about the source markets we trade with already, but also new ones we're interested in working with.

Othmane Ammari **B&B Hotels Group**



We value the membership very much because it brings us the news of the world and it gives a voice in tourism. It's very important for us to have a key indication of what's happening in the world, and it helps connect with suppliers and other partners. We often refer to the webinars and to the policy pages online because we need to keep ourselves up to date. ETOA is able to provide this information, so we don't have to go and search for it ourselves.

Alessio Marcolongo **Procurement Manager - Hotels** (UK & Benelux), Kuoni Tumlare -GlobalDestinationManagement by JTB



My collaboration with ETOA has always been an excellent experience. The professionalism and support from the team — especially through their webinars and events — make membership truly valuable. ETOA provides access to important industry conversations and creates opportunities to connect with high-quality tourism businesses across **Europe.** I greatly appreciate our partnership and see strong potential for future cooperation.

Rossella Pfundt **CEO**, Success with Tourists



ETOA is a great way of not only meeting partners and new potential partners, but also a way to learn what is happening in the industry. What I like the most is probably the networking. It's not just the official meetings. but also the informal meetings and the knowledge sharing. To summarise ETOA in few words: I would say exciting, mutually beneficial, and very useful.

Fero Bakos **Product Manager, River, TAUCK**



ETOA is a way for us to stay connected to the industry. Since all our business is in **Europe, ETOA provides** information, support and connection. When taxes change, when group policies change, when any sort of new regulation happens, we use the website to figure out what's going on.

Mitch Shelley **Tour Operations Specialist,** Rick Steves' Europe



It's a wonderful partnership for us because it brings us to events like this [GEM]. It gives us a great chance to network, meet with suppliers and find other opportunities. ETOA also gives us a space with likeminded people in our industry where we can talk about some of the challenges we face, rules, regulations, changes and everything else. If I could summarise my membership with ETOA in three words: perfectly aligned, cooperative and supportive of our industry.

Chris Treloggen Managing Director, Contiki Europe

CONNECTING YOU

ETOA's B2B events offer unparalleled networking and contracting opportunities for tourism professionals who organise and sell European product in markets around the world.

Our workshop events are offered online and face-to-face, driven by our powerful appointment matching system, helping buyers and sellers meet the right people.

ETOA Socials

We have held social receptions for our members and partners in Dublin, Liverpool, Rome, Barcelona, Paris, Zurich, Edinburgh and Milan.







Scan the QR code for more information on events









EVENT PARTNERS























FOCUS ON EUROPE







In person Copenhagen



In person London



In person London



Online

SOURCE MARKETS



Online



Online & India



Online & China



Online & Japan

European Travel Marketplace Asia-Pacific

Online

Showcase Outbound

These month-long initiatives offer opportunities for you to connect with ETOA's four core long-haul source markets: North America, India, Japan and China. You decide which investment is right for you.

Opportunities include online only, inperson workshops in-market as well as co-exhibiting options at famous travel trade fairs. In China, we are including our popular B2B workshop CEM, which now includes three cities: Guangzhou. Beijing and Shanghai

SHOP

ETOA's new B2B event SHOP will focus on Shoulder and Off-Peak demand. This will appeal to any destination or supplier that seeks business outside of the main season and those destinations that lie off the beaten track.

Supporting balanced tourism in destinations is crucial: we need to work on bringing tourists to the right place at the right time. SHOP is there to do this.

Tour Operators function best when they are needed. With many destinations filling at high season, there is an opportunity for operators to intervene. Clients can be brought outside the most crowded months.

Most destinations have predictable dips in demand, many operators are seeking to extend their product portfolio outside the peak months, away from the crowds.

EXHIBIT























WHY ATTEND OUR EVENTS?



Great meetings, good list of suppliers, superb booking system, easy to organise and well managed on the day.

Diane Ferguson from Henrietta **Ferguson Luxury Tours attended GEM 2024**



Fantastic BIM 2025. I always find BIM to be an excellent event with a great selection of suppliers. The location is great and the room works really well. Lots of great meetings and possibilities always come from this event.

Liz Aungier from Sheenco Travel attended BIM 2025



This online exhibition has exceeded my expectations. First of all, the businesses and products of most of the invited merchants are quite in line with my expectations. Secondly, when talking with these partners, they all show a very friendly attitude and patience. Moreover, most of them would ask me at the end: How do you consider the cooperation between us, do you think we have a chance to cooperate? This makes me feel that they also attach great importance to the Chinese market and treat this meeting very seriously. The atmosphere of the entire exhibition is very good, which reminds me of the years when everyone was full of hope for cooperation, and consensus can even surpass language, forming a tacit understanding of communication in a short period of time.

Meina Zou from Y.S.J. Travel Service attended ETM Asia 2024



First time attending superb workshop and I liked it being 2 1/2 days as it gave you options to do other things each day. Great opportunity to learn about the Scandinavian market for potential programming in the future, which was the purpose of attending. My focus was very much around Norway, but came away with completely new opportunities in different countries. Another great workshop from ETOA.

Janine Cuff from Albatross Group attended Nordics 2025

ACTIONABLE INSIGHT

2025 has seen over 70 additions to the Insight Hub, covering a wide range of tourism trends and prospects. We have shared high-level reports from UN Tourism and ETC showing an increase of 5% in overnight international tourism globally and 2% year-onyear increases for Europe, taking demand to 5% up on 2019.



We have delved deeper into these trends in the summaries of our Origin Market Interest Groups for India, China, Japan and North America - discussing the reemergence of Asian markets and volatility in US demand.

We have supported our members with statistics and insight around the benefits of event tourism, the rise of experiential travel and demand for cooler European destinations in the face of climate shifts.

As AI becomes

Artificial intelligence

increasingly important as a tool for personalisation, marketing and customer service, we have brought a range of webinars, checklists and reports on evolving travel technology trends direct to our members.



Pulse Checks

ETOA members have shared insights in our rapid-fire Pulse Checks, revealing a clear shift in sentiment on the 2025 operating environment.

Notably, 57% of members now believe conditions are becoming moderately or much more difficult - up sharply from 39% in December 2024.

Through the more than 40 webinars we have held, discussions have formed around source market demand for Europe, trends in different traveller segments, the resilience of organised tourism and Climate Action.

As we head into 2026, the challenges facing our industry move from health and ability to travel to geopolitical instability, market volatility, border security and resilience in the face of climate change. We hope our Insight Hub will continue to support with data, reports and expert opinion.

Origin Market interest groups

In 2025, we launched member-exclusive member meetings focused on ETOA's four key source markets: North America, Japan, China and India. Quarterly online sessions give members a chance to explore market trends, network and share ideas.

400 members have already participated this year.

Scan the QR code for more information on the ETOA insight hub









INSIGHT PARTNERS











ETOA's destination and topical working groups, together with our close-knit network of connected professionals across Europe, ensure we stay informed and remain credible as a voice of industry to policy-makers.





ETOA Working groups

- **Group Tourism**
- Attractions & Ticketing
- Rome
- Venice
- Ireland
- **Paris**
- Barcelona
- Spain & Portugal
- Amsterdam

Scan the QR code for more information about working groups



Better information online

We launched latest operational updates online to make it easier to monitor developments, as well as a new member-only LinkedIn group.

Scan the QR code to join our new member only LinkedIn group



Visa and Borders

Spain's Royal Decree requiring service providers to report unusually detailed client data pre-arrival continues to be problematic. For further information visit: www.etoa.org/royal-decreespain

As Europe's border controls evolve, ETOA maintains accurate information on the UK's **ETA**, and the Schengen area's EES and ETIAS, including their operational and commercial implications, supported by our own market impact surveys. For further information visit:

www.etoa.org/operating-ineurope/visas-and-borders

Attractions and Ticketing

From changes to group access for the Van Gogh Museum in Amsterdam to continued difficulties with the **Louvre** in Paris, access to Europe's major museums remains a hot topic. In Italy, ETOA worked closely with partners to ease new restriction at St. Mark's Basilica in Venice and continues to coordinate dialogue with the Colosseum in Rome.



As AI drives the development of digital tools, the distinctive human touch provided by multi-day tour guides is one of organised tourism's most distinctive features.

We continue to argue for a more open market for well-suited individuals and continuity of cross-border service provision, and oppose protectionist practices through our lobbying and support services.

Coach Tourism and Destination Access

As well as providing accurate information about changing access arrangements and group size restrictions in destination, ETOA's voice at policy forums champions the value of coach transport, from its product adaptability to its economic and environmental credentials.

Tax and Tourism

From monitoring new overnight taxes and the calendar for Venice day tax to challenging the practicality of Edinburgh's implementation of Scotland's visitor levy and arguing for export-friendly VAT schemes, ETOA remains an authoritative voice on tax and Europe's visitor economy.

Scan the QR code for the latest operational updates





We contributed to targeted consultations on the EU Sustainable Tourism Strategy and the Sustainable Transport Investment Plan.

With partners we continue to press for better regulation: the final proposal for a reformed Package Travel Directive meets most of industry's needs while maintaining high levels of consumer protection.

Attention now shifts to the VAT package consultation on the Tour **Operators Margin Scheme (TOMS)** and passenger transport.

ETOA continues to take a leadership role in the **European Tourism** Manifesto, a cross-sectoral alliance of public and private sector stakeholders, building consensus on strategic priorities. For further information visit: tourismmanifesto.eu

EU projects

ETOA joined the Advisory Board of D3Hub, an EU funded project focused on developing and integrating datadriven good practice among DMOs.

ETOA remains active in The Pact for **Next Tourism Generation Skills** (PANTOUR), a consortium focused on designing innovative and cooperative solutions to address skills needs across the entire tourism ecosystem.

Our next collaboration is at this year's GEM conference with a Keynote and panel on: Will my job exist in 5 years? The changing landscape in tourism careers employment and skills.





INDUSTRY PARTNERS

































At ETOA, sustainability means climate action, improved products and policy work. We track and manage our impact, help members find solutions, and collaborate with institutions, experts and partners to build a smart regulation, funding and best-practices framework.

From decarbonisation to diversification, we work with operators responding to global demand, the European supply chain and host destinations to align interests of climate, community and commerce.

We continue to collaborate with OECD. Travel Foundation, UN Tourism and **USTOA** to align interests, especially on the harmonisation and comparability of core metrics.

In February, we hosted a Climate Action Workshop in Brussels to explore practical options for adaptation.

As part of our solutions-based approach, we announced a new partnership with **ZEERO Energy** to accelerate the production of biofuelfrom-waste.

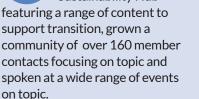


ETOA members have shared Case Studies on Climate Action projects to inspire others.









Scan the QR code to visit the ETOA **Sustainability Hub**









CLIMATE ACTION & SUSTAINABILITY PARTNERS













ETOA BOARD AND ADVISORY COUNCIL

ETOA's Board and Advisory Council give members the chance to have a real say in the various activities of your association and the issues that affect you. The Council meets quarterly and is responsible for overseeing all ETOA practices and finances.

BOARD















- Adele Youngs, President, ETOA / Founder, Live Travel and Tours
- Tom Jenkins, Director and CEO, ETOA
- Jennifer Tombaugh, Vice President, ETOA / CEO, Tauck
- Marco de Rivo, Treasurer, ETOA / Head of Hotel Operation, MIKI Travel
- Helene Dambeck, Board Member, ETOA / Vice President of Global Procurement, EF Education First
- Marco Weijgertse, Board Member, ETOA / Head of Purchasing, TourAxis
- Martin Sapori, Board Member, ETOA / Vice President of Sales, Southern Europe, Accor





Some of our valued destination members have hosted ETOA's Board and Advisory Council meetings over the last year.













































- 1 Sean Taggart, Founder, Tour Easy
- 2 Kristiane Heyne-Strauch, Managing Director, Service-Reisen Giessen
- 3 Robyn Stencil, Program Manager, Rick Steves' Europe
- 4 Martin Sapori, Vice President of Sales - Southern Europe, Accor
- 5 Viktoria Lacroix, Vice President of Destination & Partner Development, EMEA, Go City
- Mickael Reis, Senior Regional Director Paris & EMEA Market Expansion, Go City 6
- 7 Petra Stušek, CEO, Ljubljana Tourism
- 8 Eduardo Santander, CEO, European Travel Commission
- 9 Paul Wagner, Director, Nordic Tourism Collective
- 10 Adele Youngs, Founder, Live Travel and Tours
- 11 Helene Dambeck, Vice President of Global Procurement, EF Education First
- 12 Jean-Philippe Monod, Vice President - Government and Corporate Affairs, Expedia
- 13 Jennifer Tombaugh, Vice President, CEO, Tauck
- 14 LeRoy Sheppard, Director of Sales - UK and Ireland, Maritim Hotels
- 15 Marco de Rivo, Head of Hotel Operation, MIKI Travel
- 16 Marco Russi, Chief Operating Officer, Kuoni Tumlare Management by JTB
- 17 Marco Sobara, Chief Operating Officer, Globus Family of Brands
- 18 Marco Weijgertse, Head of Purchasing, TourAxis
- 19 Ramón Van Der Storm, Director, Blue Boat Company
- Tristram Yarde-Leavett, Managing Director, Tourwise of London Ltd
- Christopher Treloggen, Managing Director, Contiki



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THE GLOBAL EUROPEAN MARKETPLACE

BUYER DELEGATES 2025





Abbey Ireland

www.abbey.ie Member since: 2010 Mark Browne **Product Manager** T: +353 (0) 1 648 6228

Source markets:

Australasia, Europe, Middle East, North America

Abbey The Destination Experts

www.abbey.ie Member since: 2010 Sarah Muir Product Manager - UK T: +44 (0) 131 656 5900

Source markets:

Australasia, Europe, Middle East, North America

Abercrombie & Kent

abercrombiekent.com/dmc Member since: 2015 Nyssa Hartin **Product Development Specialist T:** +44 (0) 1242 547 923

Source markets:

Europe, North America

ACIS Educational Tours

www.acis.com Member since: 1990 Michele Deleaz **Director of European Operations** T: +44 (0) 20 7590 7477 Source markets:

North America

Gail Morris Senior Bookings Co-ordinator T: +44 (0) 20 7590 7472

Source markets: North America

Amber Richards Director of Bookings Office, London T: +44 (0) 20 7590 7474

Source markets: North America

AIFS Abroad

www.aifsabroad.com/customized-faculty-

Member since: 1990 James Mottram Program Manager T: +44 (0) 20 7590 7474 Source markets:

Albatross Group

North America

www.albatrosstravel.com Member since: 2001 Anneka Board Contract Manager T: +44 (0) 1732 876 598

Source markets:

Australasia, Europe, North America

Mark Cocks Senior Contract Manager T: +44 (0) 1732 879 128

Source markets:

Australasia, Europe, North America

Janine Cuff **Head of Group Contracting** T: +44 (0) 1732 879 128

Source markets:

Australasia, Europe, North America

Josie Papagno Senior Contracting & Reservations Supervisor T: +44 (0) 1732 879 124

Source markets:

Australasia, Europe, North America

Olivia Longley Attractions & Events Coordinator T: +44 (0) 1732 879 157

Source markets:

Australasia, Europe, North America

Aliantour

www.aliantour.com Member since: 2023 Rianca Tedesco General Manager T: +39 069 480 6269

Source markets:

Asia, Europe, North America, Central America, South America

Angela Shanley Associates

www.asa-dmc.com Member since: 2015 Gisela Shkodra **Contracts Manager - Ground Services** T: +44 (0) 20 7387 8812 Source markets:

Africa, Asia, Australasia, Europe, North America, Central America, South America

Maria Tomas Contracts Manager - UK & Ireland T: +44 (0) 7462 870 953

Source markets:

Africa, Asia, Australasia, Europe, North America, Central America, South America

Anglo Educational Services

www.angloeducational.com Member since: 2013 Stefania Bonu **Educational Programmes Team Leader** T: +44 (0) 7436 105 148 Source markets:

North America

Avanti Destinations

www.avantidestinations.com/home Member since: 2014

Alison Atkinson **Commercial Director** T: +34 (0) 648 552 619

Source markets: North America

Karla Lara **Product Manager** T: +1 800 422 5053

Source markets: North America





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Nordkette Path of Perspectives

The Nordkette Path of Perspectives supplemented by philosophical quotes, creates spaces inviting to observe the landscape from a variety of different angles.



Avellera/Once In a Lifetime Trips

www.avellera.com Member since: 2025 Clemens Sengwein-Reti **CFO** T: +43 (0) 6 645 403 378

Source markets: North America



B R Forex Travel Group

www.brforex-travel.com Piyush Kohli **Director - Operations** T: +99 886 886 26

Source markets:

Asia

Back-Roads Touring

www.backroadstouring.com Member since: 2011 Lizzie Scholefield **Product Executive** T: +44 (0) 20 8987 0990

Source markets:

Australia/New Zealand, South Africa, Europe, North America

Merle Twigg **Product Executive** T: +44 (0) 20 8987 3300

Source markets:

Australia/New Zealand, Europe, North America, South Africa

Beta Travel

www.ibetatravel.com Member since: 2023 **Daisy Jiang** General Manager T: +44 (0) 20 4576 4492

Source markets:

Asia



Cashel Travel

www.casheltravel.com Member since: 2014 Yuva Arumugam Contracts Manager UK & Ireland **T:** +44 (0) 7867 976 701

Source markets: North America

China Europe Travel

www.cetour.co.uk Member since: 2024 Jing Dong Founder T: +44 (0) 1895 472 923

Source markets:

Asia

CHR Travel

www.chr-travel.com Member since: 2002 Joana Ferreira Elias **Group Operations Supervisor (All** Europe/UK & Ireland-Attractions/coaches) T: +44 (0)1279 874 291

Source markets:

Asia, Europe, North America

Mohini Giddu **UK & Ireland Contracts Manager** T: +44 (0) 20 3336 3218

Source markets:

Asia, Middle East, North America

Dave Picton Product Director T: +44 (0) 20 7097 3790

Source markets:

Asia, Europe, North America

CIE Tours

www.cietours.com Member since: 2014 **Kirsty Edwards Contracts Manager - Scheduled Tours** Britain, Iceland, Italy, Spain T: +44 (0) 7447 192 264

Source markets: North America

Civitatis

www.civitatis.com Member since: 2023 Clara Aragón Supply Destination Manager -United Kingdom & Ireland T: +34 (0) 696 107 257

Source markets:

Europe, Middle East, North America. Central America, South America

Rocio Molla

North & Central Europe Supply Manager T: +34 (0) 912 906 799 (Ext 11)

Source markets:

Europe, Middle East, North America, Central America, South America

Marta Sanz

Supply Destination Manager - France, Belgium and Netherlands T: +34 (0) 682 653 407

Source markets:

Europe, Middle East, North America, Central America, South America

Club Tourism International



www.club-t.com/sp/royalgranstage/kaigai Member since:

Kimiko Mizobuchi Leader

T: +81 50 3649 7832

Source markets:

Asia

Context Travel

www.contexttravel.com Member since: 2010 John Owen Director T: +49 (0) 1763 144 9846

Source markets:

North America

Contiki Holidavs

www.contiki.com Member since: 1989 Chris Treloggen European Operations Directory & Global Sustainability Officer T: +44 (0) 20 8225 4240

Source markets:

Africa, Australasia, North America

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Dynamic London

www.dynamiclondon.ltd Member since: 2025 Shinto Allappadan Founder

T: +91 913 60 218 79

Source markets:

Asia



EF Educational Tours

www.eftours.com Member since: 1999 Helene Dambeck **VP Global Procurement** T: +41 (0) 789 201 718

Source markets:

North America

Daniele Fanelli **Procurement Manager** T: +41 (0) 414 174 712

Source markets:

North America

Sabrina Scherer Procurement Manager - North, Central & Eastern Europe T: +41 (0) 763 346 130

Source markets:

North America

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EF International Language Schools

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ETOA - European Tourism Association

www.etoa.org Member since: 1989 Lucie Hanchard

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Expat Explore

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Expedia Group

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Freedom Holidays Incoming

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G Adventures

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G Touring

www.travelsphere.co.uk Member since: 2024 Steve Goodenough Director

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G2 Travel

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GetYourGuide

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www.gislev-rejser.dk Jeanette Nøhr Andersen **Product Manager** T: +45 62 291 210 Source markets: Europe

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Leisuretime by Toureasy

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Nations Classroom Tours

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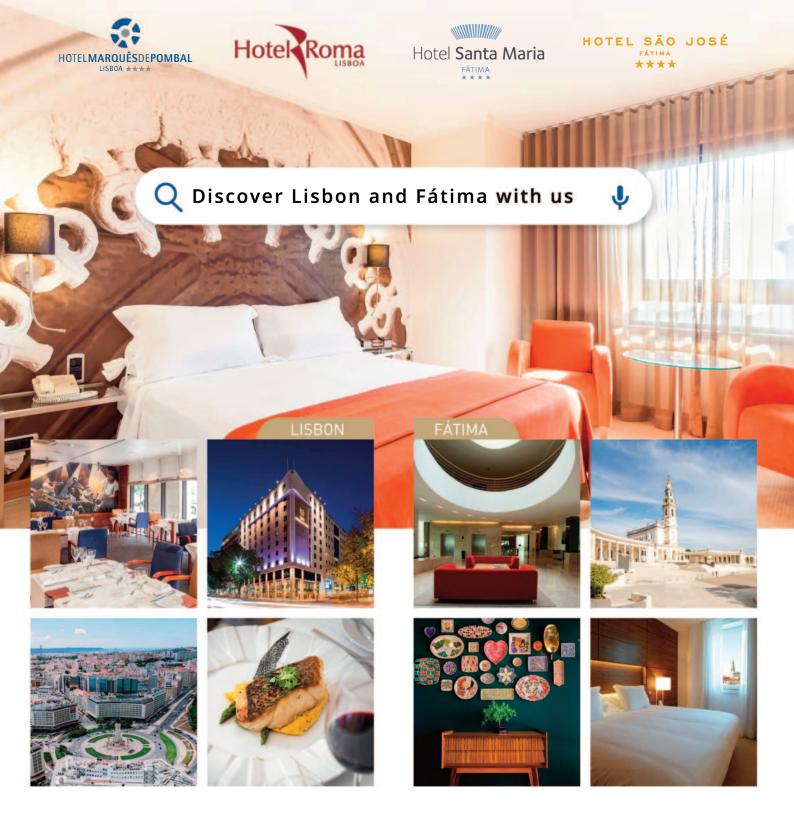
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Pathfinders/STITA TOURS

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Railbookers Group

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Source markets:

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SAS Global Reisen LLP

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Source markets:

Asia

Satish Shetty **CFO**

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Source markets:

Asia

Select Travel Service

www.selecttravel.com Member since: 2010 Jackie Bache **Product Manager** T: +44 (0) 1480 455 850

Source markets:

Europe, North America

Caroline Koutsky **Hotel Contractor** T: +44 (0) 1480 592 707

Source markets:

Europe, North America

Service-Reisen Giessen

www.servicereisen.de/en/ Member since: 2010 Daniel Kuhn **Director Product & Purchasing** T: +41 (0) 79 234 58 70

Source markets:

Europe

Michèl van Dun **Contracting Manager Team** Benelux & France T: +49 (0) 641 400 6221

Source markets:

Europe

Shinsegae

www.shinsegae.com/index.do Kyungjin Shin

Senior Manager T: +82 02 727 1753

Source markets:

Asia

Shore Emotion

www.shoreemotion.com

Member since: 2018 Pammela Nieto Manager

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Source markets:

Asia, Europe, North America, South America

Sky Vacations

www.skyvacations.net Member since: 2021

Priya Chhabra

Manager, Marketing & Product

Development T: +1 248 653 1618

Source markets:

Asia, North America, North America

Smilrejser

www.smilrejser.dk Charlotte Litta Jensen

Production Manager T: +45 (0) 33 886 246

Source markets:

Europe

Sovereign Tourism

www.sovereigntourism.com

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Operations Executive

T: +44 (0) 20 7491 2323

Source markets:

Australasia, Europe, North America



Student & Youth Travel Association (SYTA)

www.syta.org

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Source markets:

Australasia, Europe, North America

SX Consulting Group

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Member since: 2023

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Source markets:

Asia, Europe, Middle East, North America

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Asia, Europe, Middle East, North America

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CEO

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Source markets:

Asia, Europe, Middle East, North America

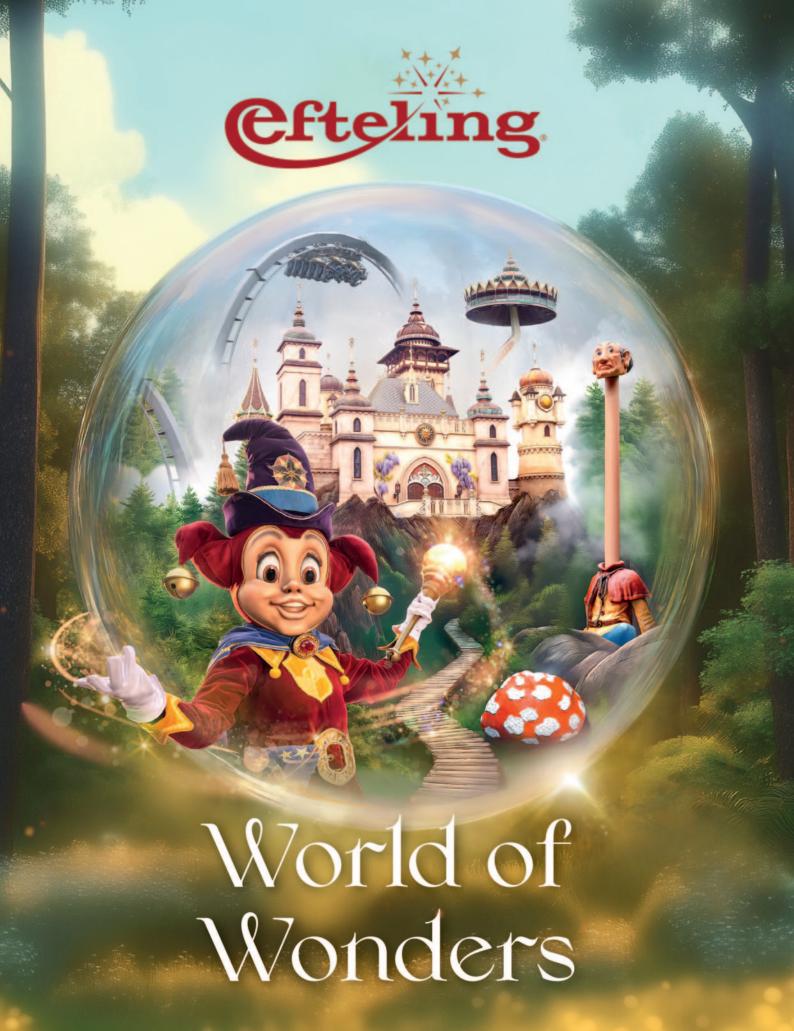


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Source markets:

Europe, North America

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ticketdoor.com/top-destinations

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North America, Asia

Top Deck Travel

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Member since: 2022

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COO

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Tour Partner Group

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Europe, North America

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Europe, Asia, Middle East, North America, Africa

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Source markets:

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Asia

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Source markets:

Asia



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Asia

WorldStrides worldstrides.com Member since: 1998 Lauriane Boumier **Operation Coordinator** T: +44 (0) 20 7154 1163

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Source markets:

Australasia, North America

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Source markets:

Australia, North America

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Source markets:

Asia, Australasia, North America

Worldwide Travel Destination Management

www.wwtdm.com Member since: 2020 Tatiana Harajdova **Managing Director** T: +44 (0) 20 7193 1390

Source markets:

Europe, Middle East

Kinga Nagy Reservation/Contracting Manager T: +44 (0) 20 8133 4453

Source markets: Europe, Middle East

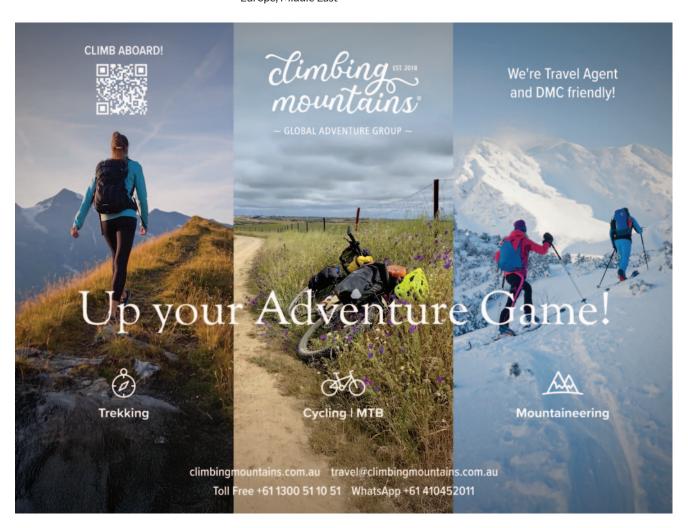


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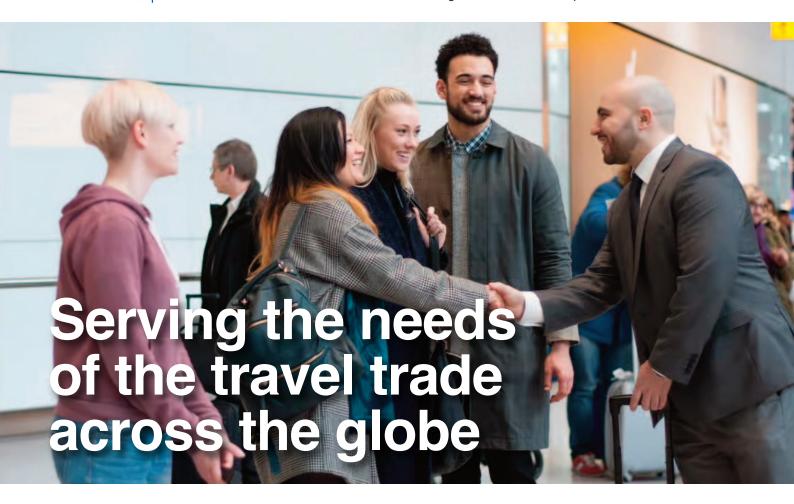
Source markets:

Asia

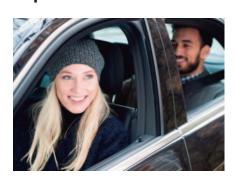




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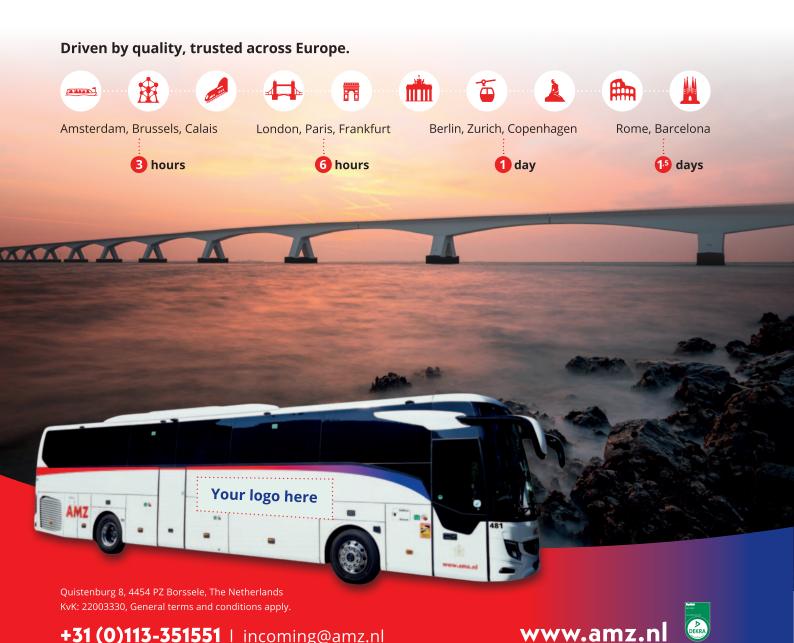
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Art Zoo Museum

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Barraqueiro Transportes, SA

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Bayern Tourismus Marketing

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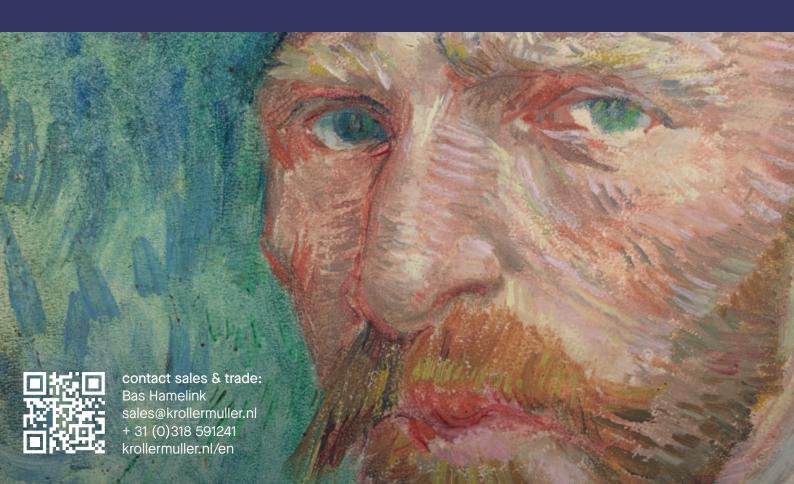
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