

Consumer Summit

28 March 2023

10.00 – 17.30 (CET)

Brussels

Save the Date

Dear all,

The **Consumer Summit 2023** will take place on **28 March in Brussels**, as usual around the International Consumer Rights Day.

The event, hosted by the European Commission, marks the midterm of the Consumer Agenda and the close partnership between the Commission and the Member States, and all EU-level and National stakeholders, to make the New Consumer Agenda deliver on the ground.

The topics discussed in plenaries and workshops will cover the current challenges for consumer protection: it is as important as ever that we achieve results on our medium-term objectives, such as the green transition and digital transformation. At the same time, current developments (COVID-19, the invasion of Ukraine, the energy price spike and inflation) have profoundly changed the daily lives of citizens and affected their consumer habits.

In the light of this, this Consumer Summit will be dedicated to what's "**Next on the Consumer Agenda – moving ahead while managing multiple crises**".

The opening plenary session will look at how to address the digitalisation and green transition at the same time as the multiple crises, especially the cost of living crisis, and discuss the political priorities for the coming two years.

Parallel workshops will cover the following topics: Digitalisation and green transition – how to make it a win-win deal for consumers; Reacting to crises – lessons learnt and increasing resilience; Skills for consumers to address vulnerability; Digital finance.

During the day, two Pledge Signing Ceremonies will take place to celebrate the voluntary commitments of businesses to protect consumers and to promote sustainable consumption.

The closing of the event will look at the conclusions from the political discussions and workshops, and peek at what consumers could look like five years from now

The **invitation** with the agenda, the link to register and details on the arrangements for travel and accommodation will follow shortly. Please note that a networking dinner will take place in the evening of 27 March, and a networking cocktail will follow the closing of the Consumer Summit.

With best regards,

Consumer Summit 2023 Secretariat