Nordic Tourism Collective

Finnair

GM Japan

Hiroaki Nagahara

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Agenda

- 1. Airline general view
- 2. Finnair today
- 3. North Pole Route
- 4. Finnair Strategy
- 5. Sustainability
- 6. Summary

Airline general view

- Russian Airspace continues to be closed
 - War may prolong
 - · Sanction continues even war is ended
- European airline capacity remain 25-30%
 - Longer route hits fleet utilization
- Destination Europe becomes high end market
 - · High airfare due to cost impact
 - Sand carriers may enjoy with lower operating cost
- · More clear reason to travel is essential
 - Fishing by rod, not by fish net
 - Senior Membership, Student, Corporate clear segmentation



Finnair today

- Ukraine situation has impacted airlines
 - Covid-19 situation is ending and free travel starting for Japanese travelers
 - Russian Airspace Closure hits hugely for European and Japanese airlines.
 - Finnair gets biggest hit
 - Fastest to most of European cities are in history
 - Daily Tokyo is maximum we can operate today



North Pole Route

- Longer route with high operation cost
 - 30% longer flight time due to avoid Russian Airspace
 - Japan route block time 10hrs to 13hrs
 - Actual flight time 9.5hrs to 12 hrs
 - Double the operation cost
 - 24hrs rotation is not possible which was the strong advantage for Finnair
 - Deploy two aircraft hours on Japan route
 - 36hrs rotation due to adjust connectivity
 - Cannot operate with full capacity due to longer route
 - Pressure on yield => higher airfare





Finnair Strategy

- Focus on home market
 - Still fastest to Nordics and Baltics
 - Leisure product focus on home market
 - Nature, history, culture as a base
 - More interactive
 - Sustainability related product
 - Education program
 - Offer European network for corporate customers
 - Night flights both way
 - Arrive in the morning for most of European cities where Finnair operates
- Haneda operation to start from 31OCT
 - Nationwide coverage by our partner Japan Airlines
 - Nearly 30 cities with good connecting flights



Sustainability

- A350 in use for long-haul flights
 - Fuel consumption 25% less
 - Reduced aircraft weight
- Carbon neutral by 2045
 - Carbon offset
 - Bio fuel
- Reduce plastic items 50% by 2025
 - Reduce plastic catering items



Summary

- Russian Airspace closure continues
 - · We need to live in this new world
- Home market strategy
 - Finnair strong competitive advantage to Nordic destination remains unchanged
 - · Carry customers to Nordic destinations is more valuable ever to Finnair
 - We need to work more closely together with Nordic suppliers and Japanese Tour Operators
- Haneda hub
 - Japan nationwide coverage over Haneda while difficulty to resume other cities Finnair used to operate
 - Becomes competitive against other airlines already online to Haneda Haneda premium
- 9 2022/9/9

Thank You.

