Survey on Digital COVID Certificates implementation
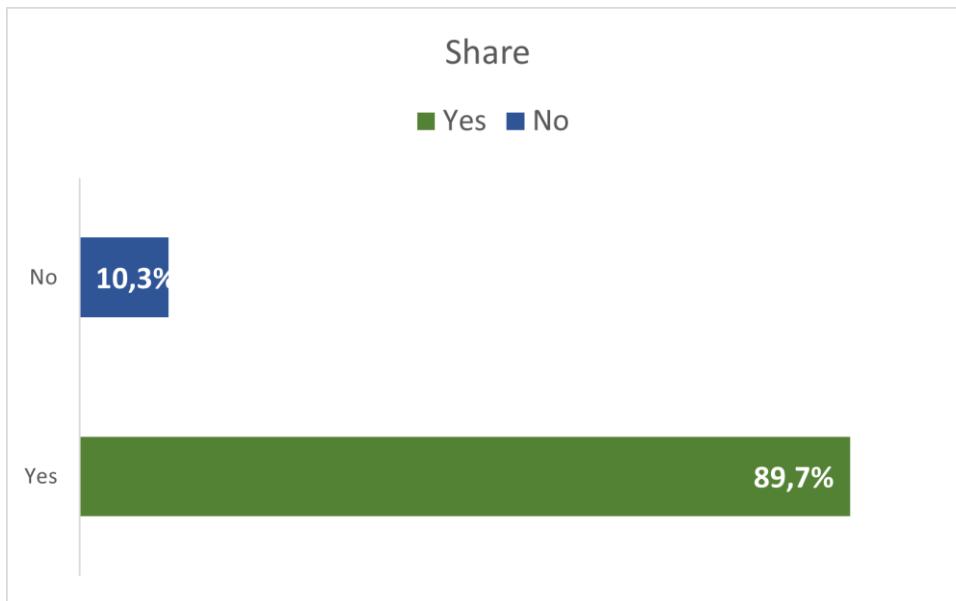
8 July 2021

Main results

- Digital COVID-19 Certificate (DCC) is now applicable in all Member States except Ireland.
- No airport operator reported an ideal/optimum verification of DCC according to ACI EUROPE's recommendations[1].
- **82.2%** of operators report that <u>DCC is not verified off-airport</u>.
- **86.4%** of operators report that <u>PLF is not included in the national public portal for verification</u>.
- **96.6%** of operators report that <u>airlines are not connected to the national public portal for verification of DCC</u>.
- 72% of operators report that DCC is verified at check-in, 65.5% at boarding and 69% at arrivals.
- Main problems encountered: <u>multiplication of controls (64%) and verification at airport premises (54%)</u>.

Based on **27** operators, **92** airports across **19** European countries[2]. These airports represent 58% of the total number of passengers in the EU+EEA+CH area.
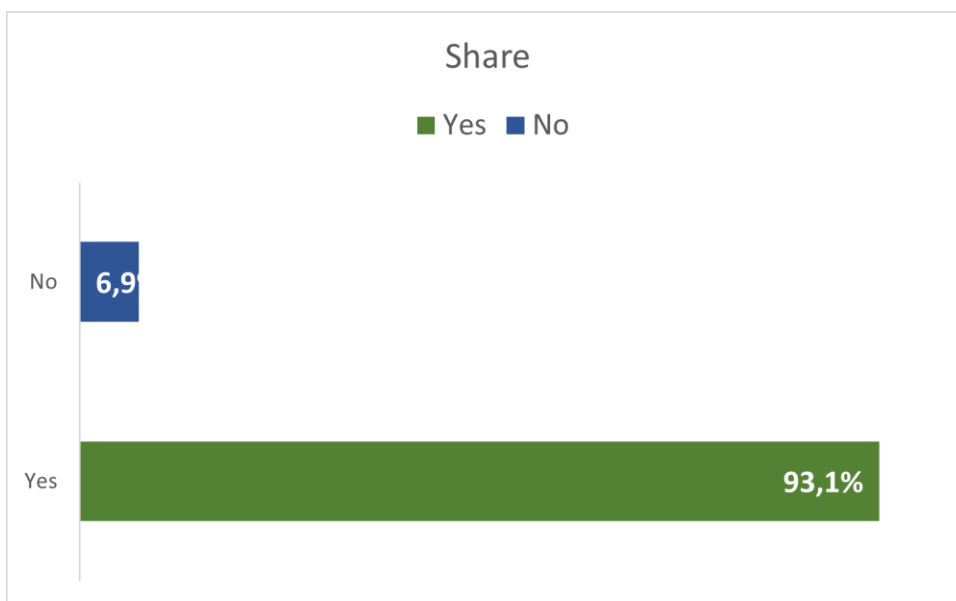
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[1] Digital, off-airport, early in the passenger journey, before the emission of the boarding pass, harmonised verification and avoiding the multiplication of checks.

[2] Austria, Belgium, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Netherlands, Poland, Portugal, Romania, Spain, Sweden, Switzerland
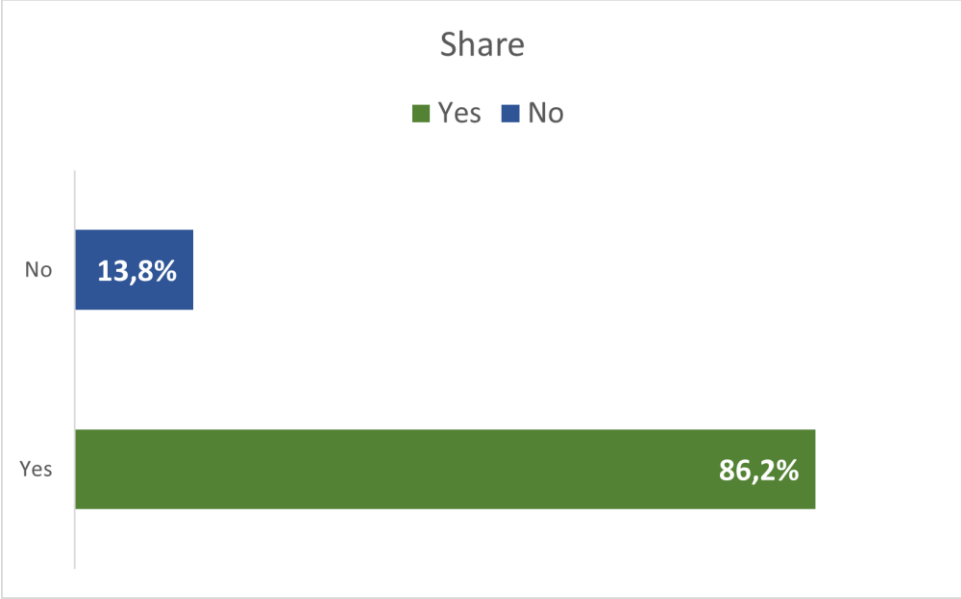
1. Digital COVID certificates applicable in concerned country

Share

■ Yes ■ No

No ▮ 10,3%

Yes ▬ 89,7%

2. Digital COVID certificates digitally issued by the national authorities

Share

■ Yes ■ No

No ▮ 6,9

Yes ▬ 93,1%

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3. Digital COVID certificates issued by other Member States accepted in concerned Member State

Share

■ Yes ■ No

No **13,8%**

Yes **86,2%**

4. Digital COVID Certificates verified through public national application

Share

■ Yes ■ No

No **31,0%**

Yes **69,0%**

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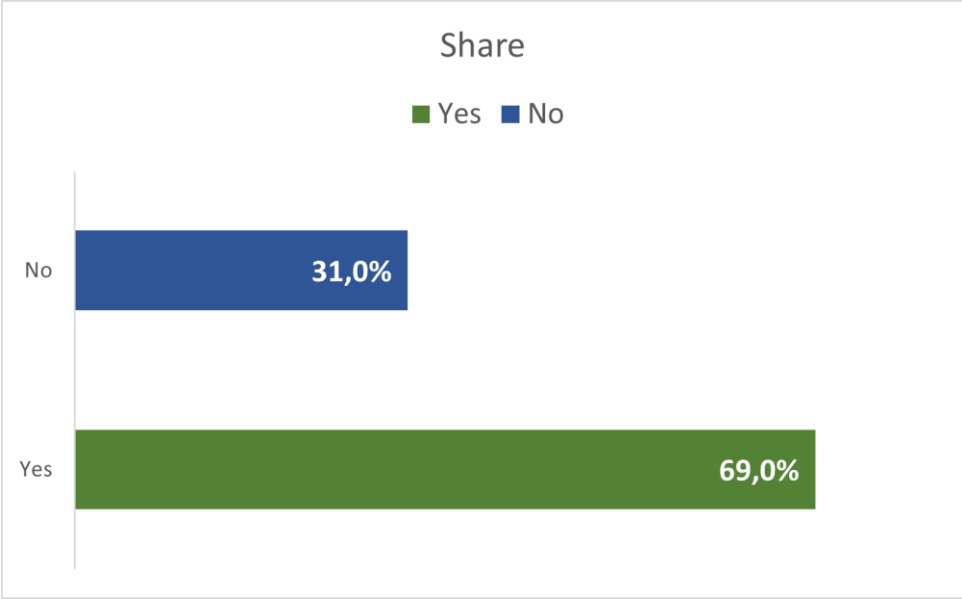
5. PLF included in the national public application
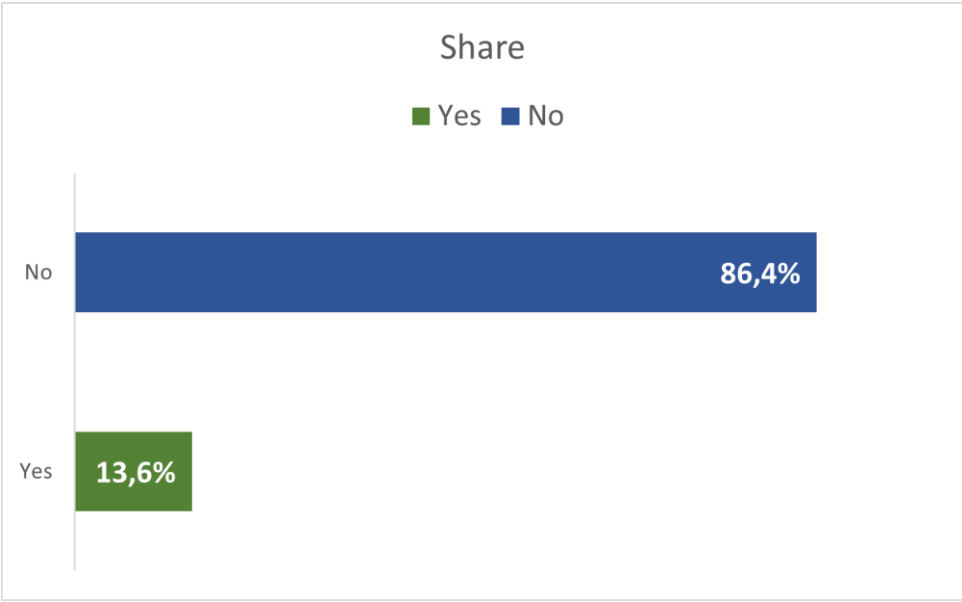
5.a. Digital COVID certificate verified through public national application with carriers able to connect to the national public application before issuance of boarding pass

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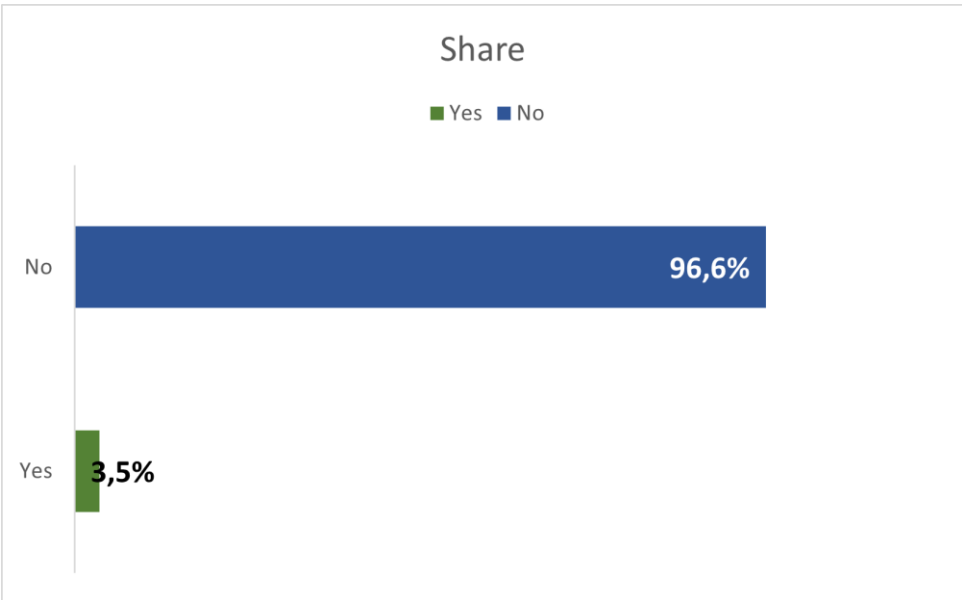
5.b. Digital COVID Certificate verified by national authorities off-airport
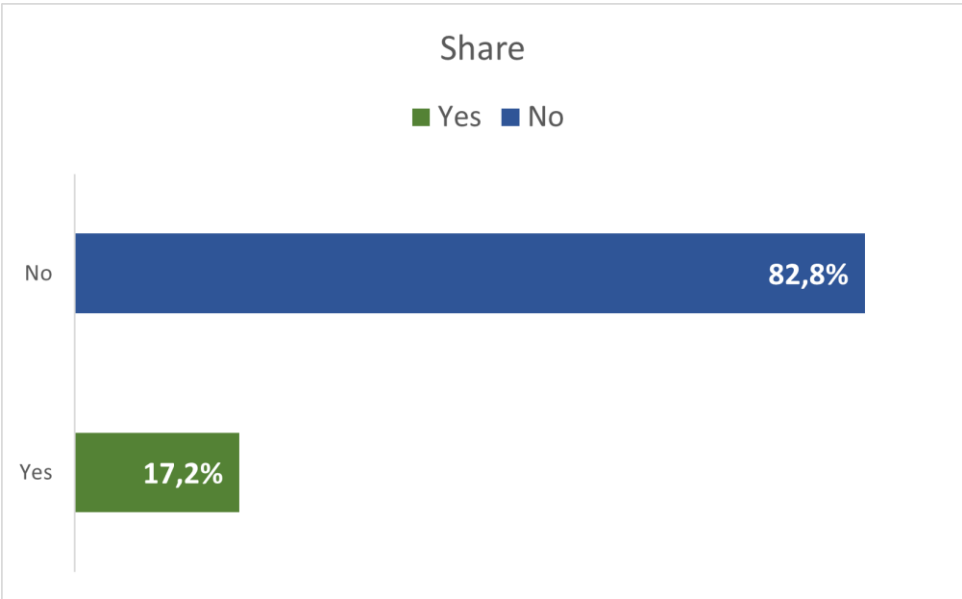
6. Digital COVID Certificate verified by airlines off-airport

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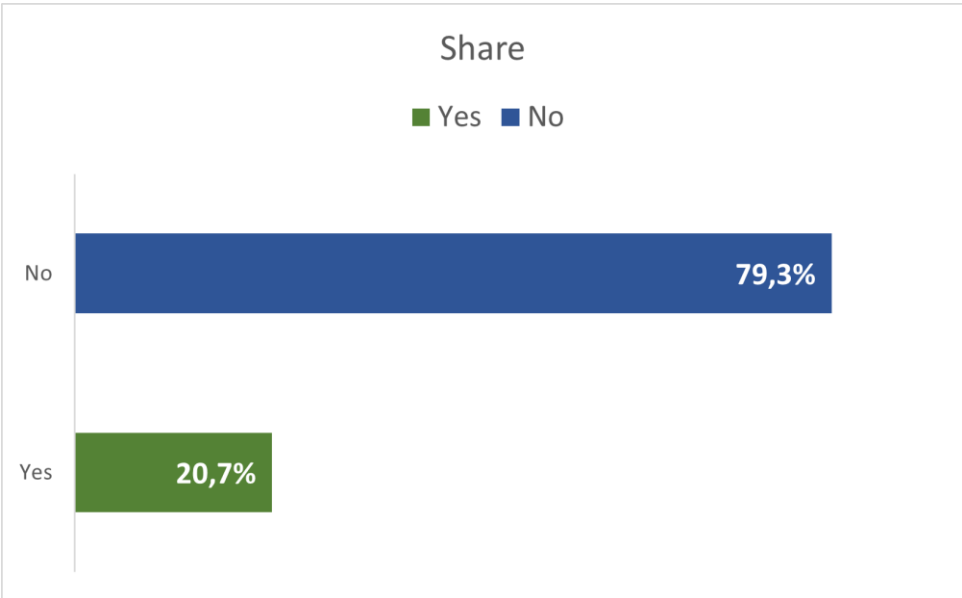
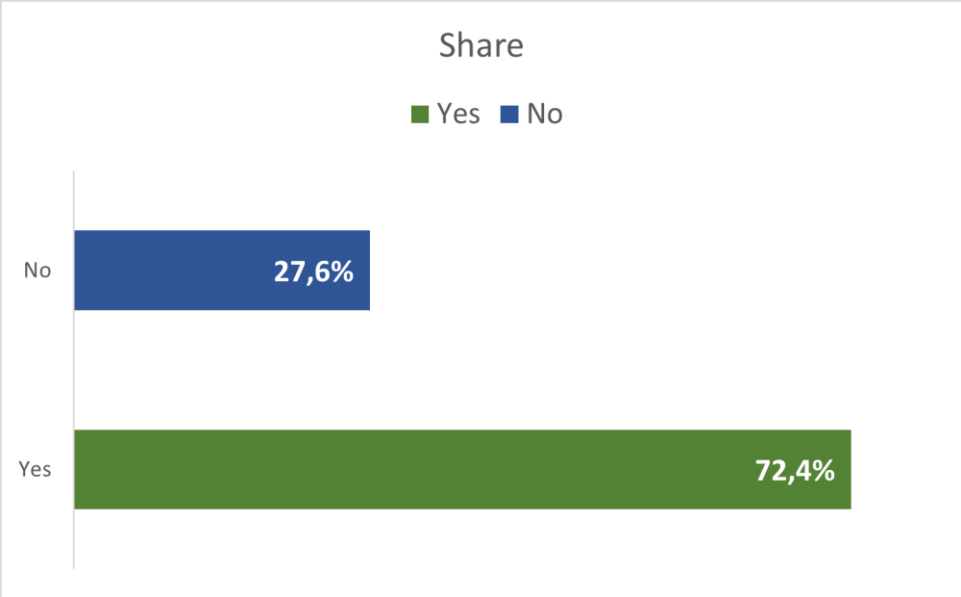## 7. Digital COVID Certificate verified by airlines at airport check-in at departures

Share

■ Yes ■ No

No	27,6%
Yes	72,4%

8. Digital COVID Certificate verified by airlines at airport boarding gate at departures

Share

■ Yes ■ No

No	34,5%
Yes	65,5%

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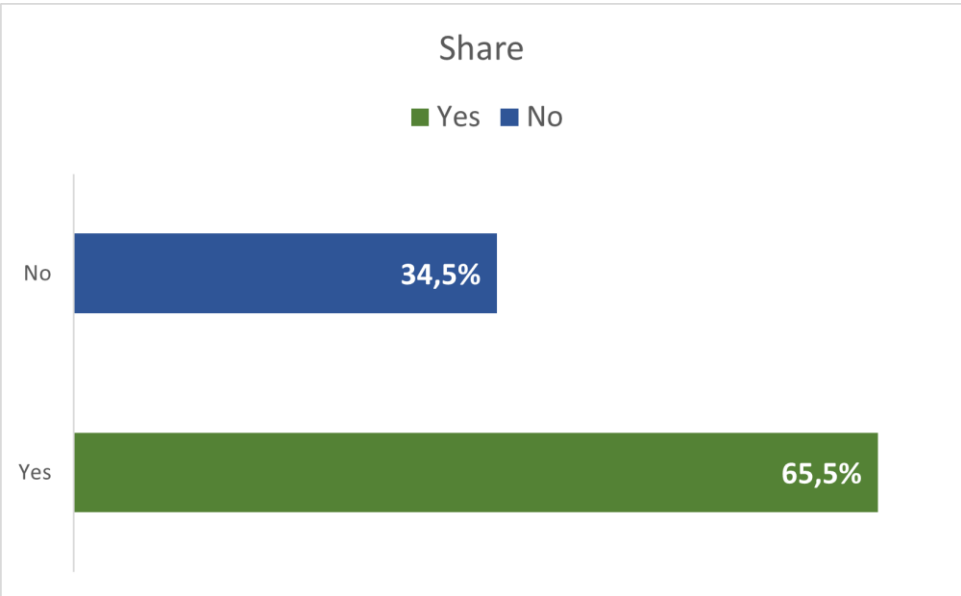
9. Digital COVID Certificate verified by national authorities at arrivals

Share

■ Yes ■ No

No — 31,0%

Yes — 69,0%
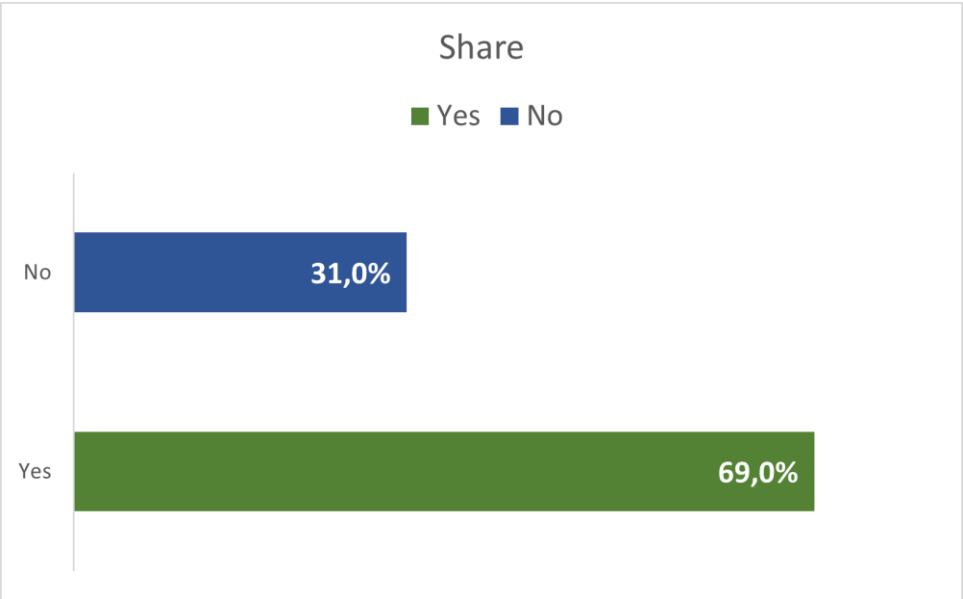
10. Digital COVID certificate verified by airport managing bodies

Share

■ Yes ■ No

No — 89,7%

Yes — 10,3%

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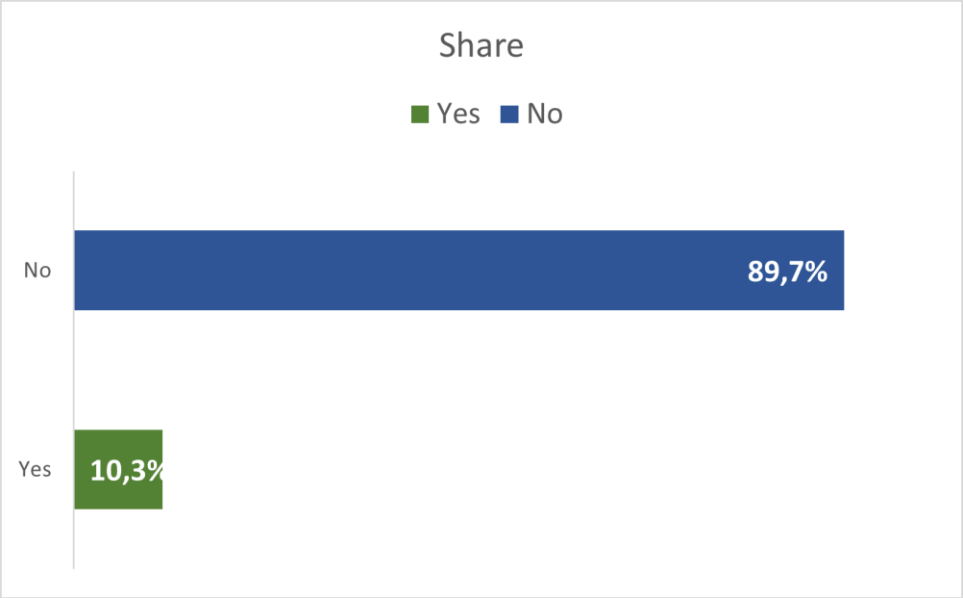
11. If the answer to question 13 is yes, please specify:

Legend: ■ At terminal access ■ At check-in ■ At security control ■ At boarding gate ■ At arrivals ■ Other (please specify

Category	Value
Other (please specify	40%
At arrivals	40%
At boarding gate	40%
At security control	0%
At check-in	40%
At terminal access	20%

12. Main problems encountered:

Legend: ■ Absence of national portal for verification ■ Verification at airport ■ Multiplication of controls ■ Other (please specify)

Category	Value
Other (please specify)	50%
Multiplication of controls	64%
Verification at airport	54%
Absence of national portal for verification	36%

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