

Air Traveler Response to COVID-19

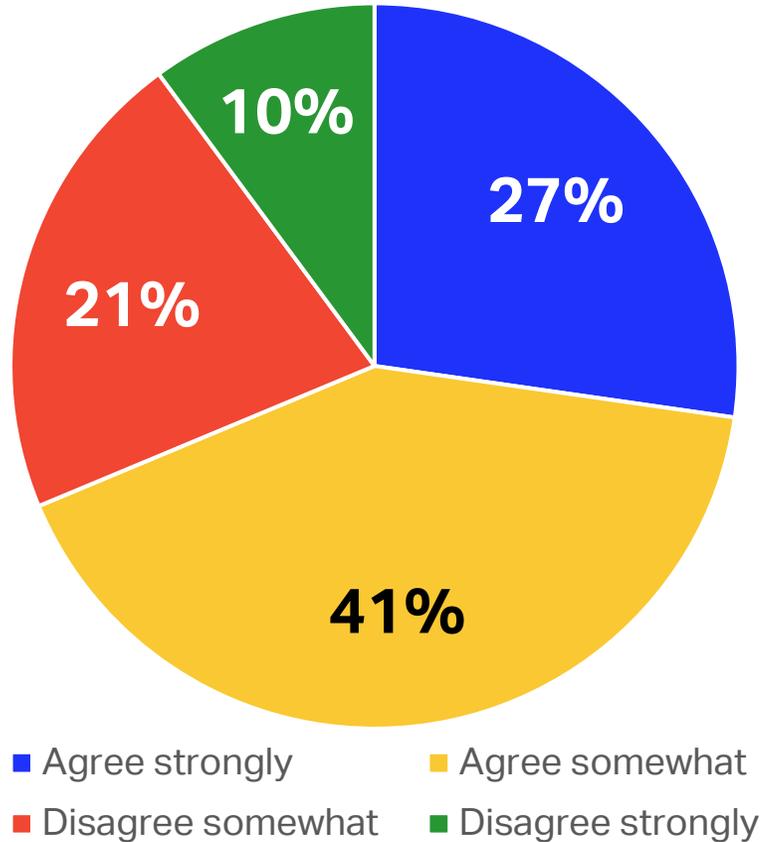
An 11-Country
Survey: Wave V



Travel restrictions and quality of life

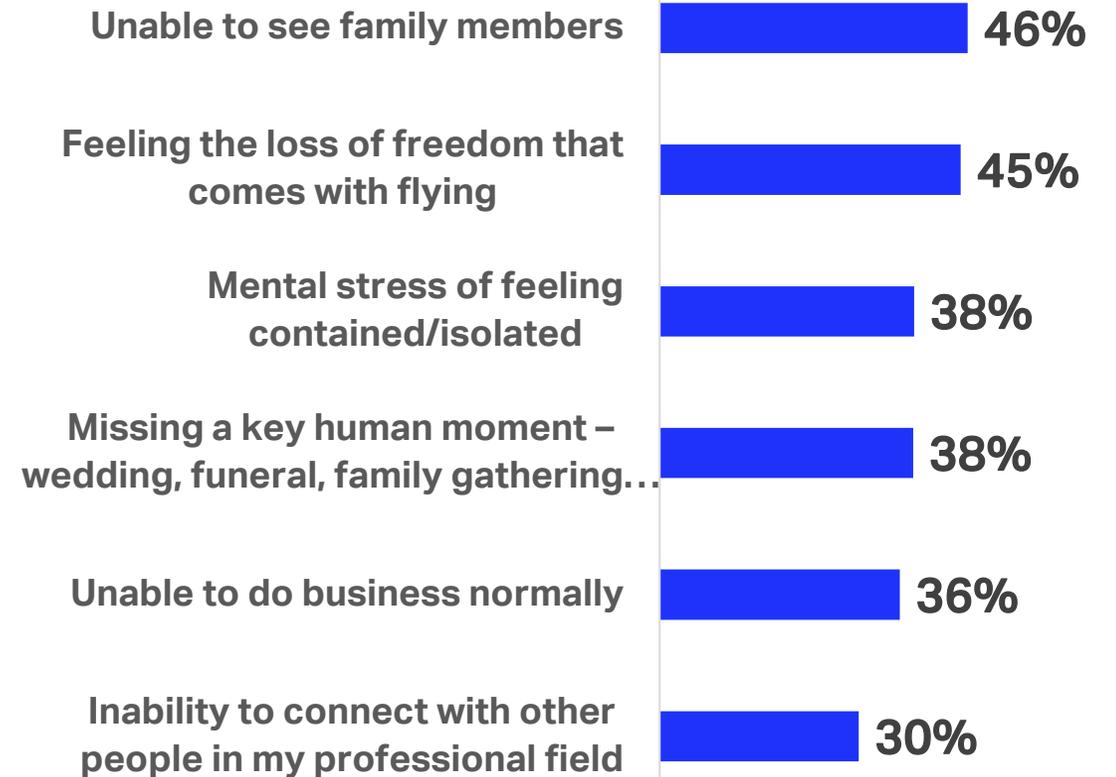
68%
say travel restrictions have negatively impacted their quality of life.

Quality of Life Has Suffered As A Result of Travel Restrictions



Personal Impact of Travel Restrictions

Check all that apply



*Numbers may not always add up due to rounding.

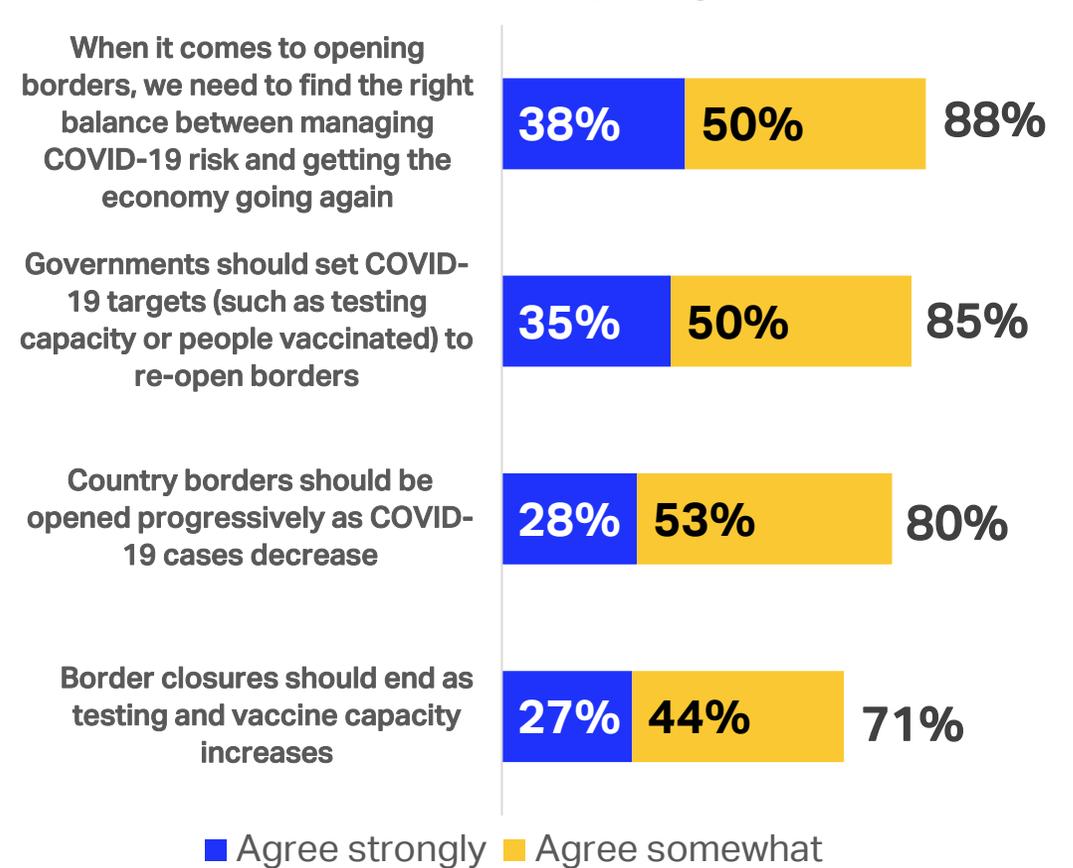
Q26c. Do you agree strongly, agree somewhat, disagree somewhat or disagree strongly with each of the following statements? My quality of life has suffered as a result of air travel restrictions. Q28. Which of the following impacted you personally as a result of COVID-19 travel restrictions? Please check all that apply.

Balancing COVID-19 risk versus the economic benefit of re-opening borders

Beliefs About Current Restrictions*



Beliefs About Reopening Borders*



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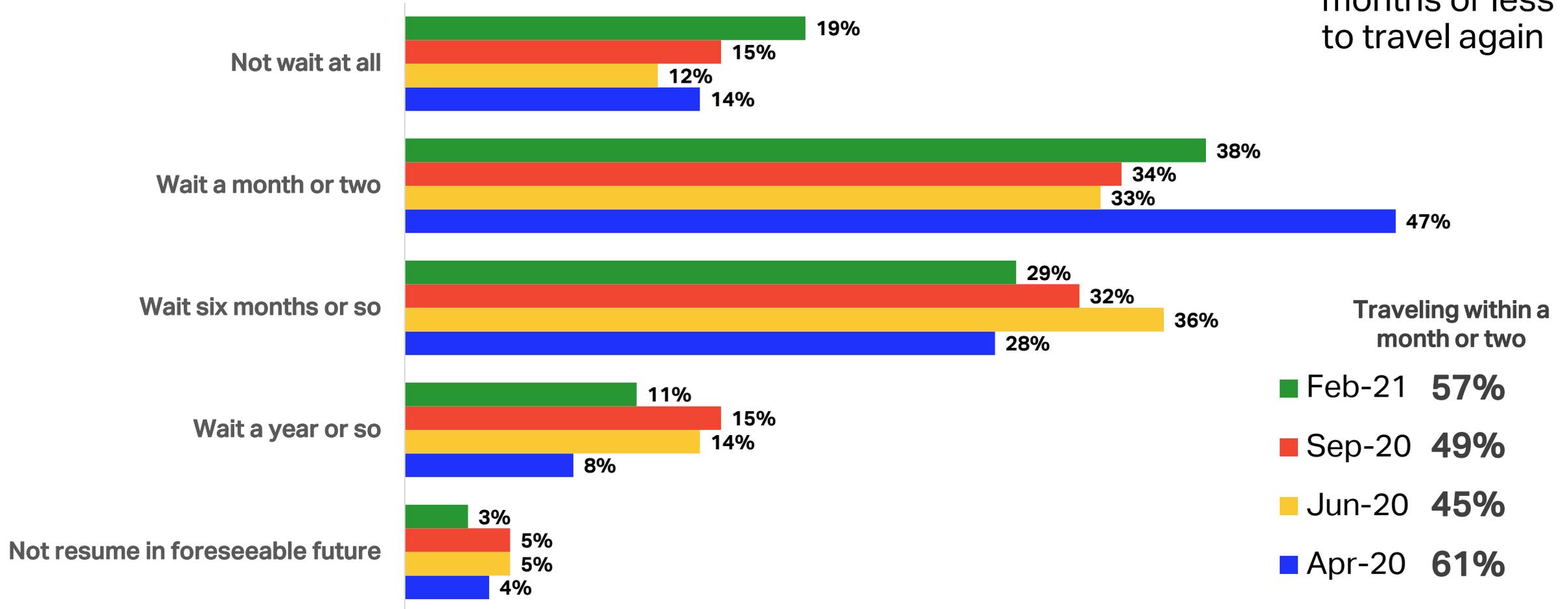
Q26. Do you agree strongly, agree somewhat, disagree somewhat or disagree strongly with each of the following statements? Q24. When it comes to the

Improving news on a return to travel....

57%

would wait two months or less to travel again

How Long Will People Wait to Travel Once Pandemic is Contained?



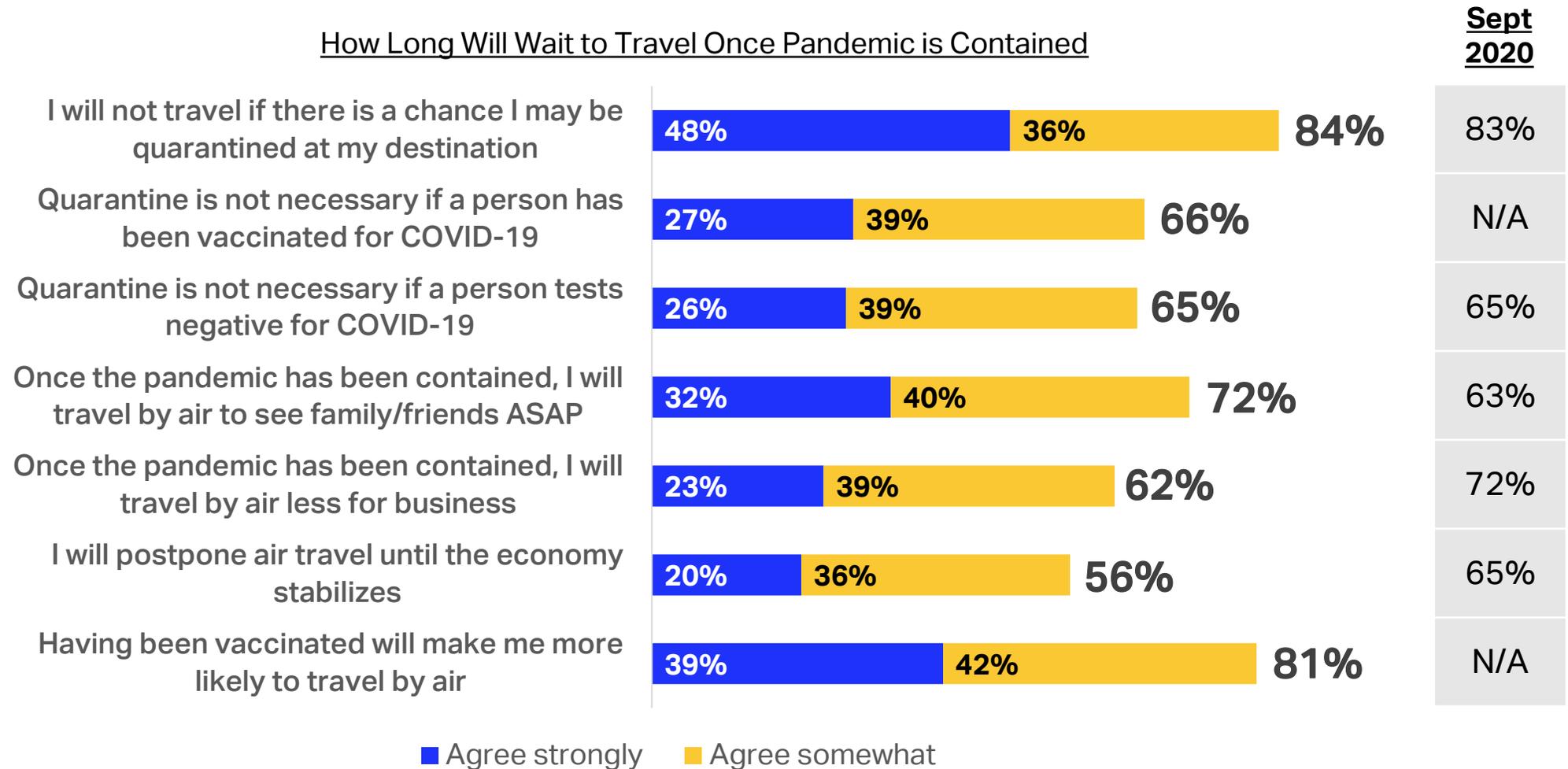
4 *Numbers may not always add up due to rounding. Q12. Once the pandemic has been contained, how long would you wait, if at all, to return to your usual travel plans? *Note that the wording of this question has changed slightly since it was asked in the April 2020 wave of this survey.



Encouraging travel trends, but some headwinds

84%
of people
won't travel
if there is a
chance of
quarantine

How Long Will Wait to Travel Once Pandemic is Contained

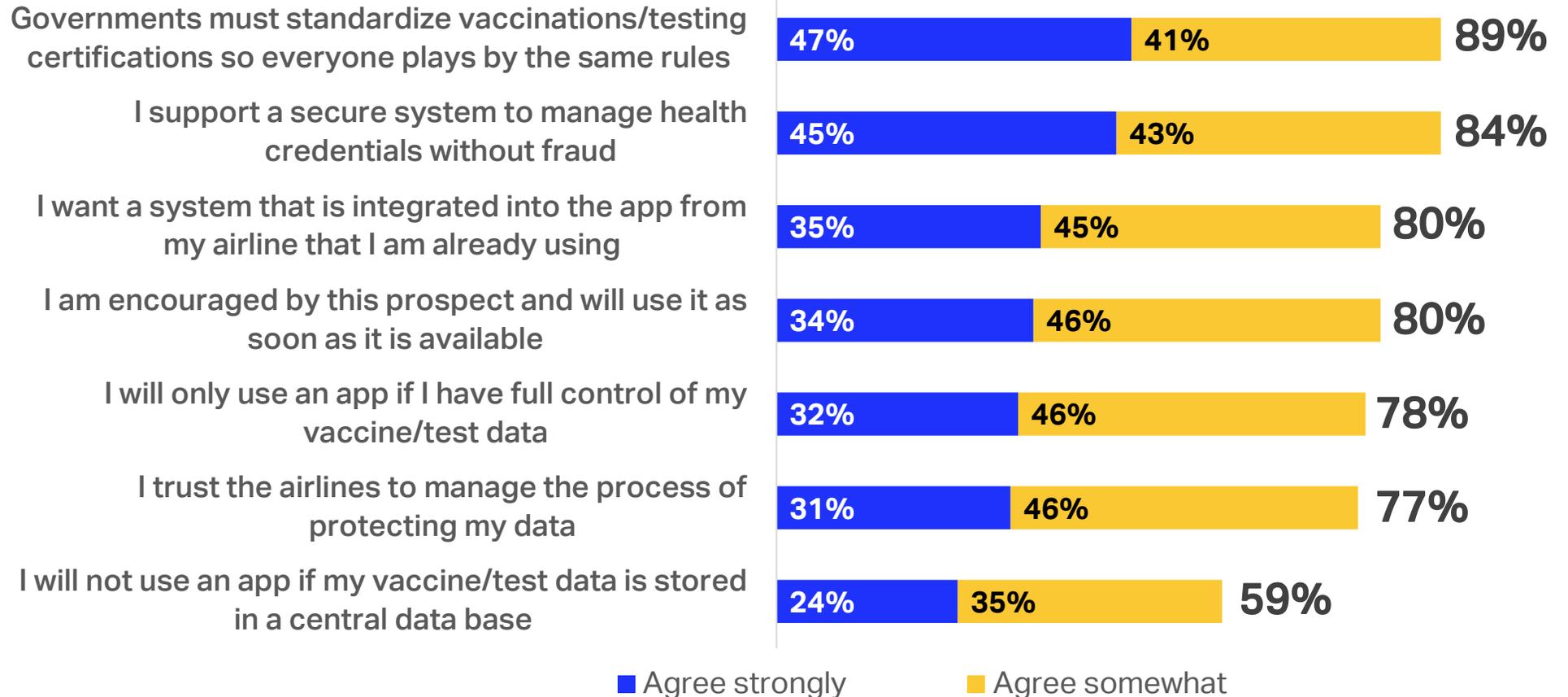


*Numbers may not always add up due to rounding. Q14. Do you agree strongly, agree somewhat, disagree somewhat or disagree strongly with each of the following statements? Q13. Do you agree strongly, agree somewhat, disagree somewhat or disagree strongly with each of the following statements? Q22. Do you agree strongly, agree somewhat, disagree somewhat or disagree strongly with each of the following statements?

Travel Health Credentials: travelers want an app

4/5
would use an app as soon as available but only if they control their own data

Opinions About Mobile Application



*Numbers may not always add up due to rounding.

Q30. It appears likely that COVID-19 tests or proof of COVID-19 vaccination could be required to facilitate future travel. Many companies are developing mobile phone applications to help the airline industry and other businesses efficiently manage these potential requirements. With that in mind, do you agree strongly, agree somewhat, disagree somewhat or disagree strongly with each of the following statements?

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