



In relation to the events taking place in Barcelona during the week of 14-20 October, we would like to inform you that the situation in the city of Barcelona is one of normality. Some protests have occasionally taken place and have sporadically affected some services on the transport network, but they have been resolved and all services are currently operating normally.

The mobilisation of the public, called by various entities, means that at certain times there are demonstrations or protests which are absolutely and explicitly peaceful in nature. Unfortunately, this dynamic has been altered in a one-off manner by some protests that have since been resolved. However, the effects of these alterations have been widely disseminated in the media, and they can create confusion about the state of normality in the city where, of course, people's safety is guaranteed.

The public transport and other mobility systems, and access to the city maintained as usual and, in any case, all the necessary mechanisms to restore normality if the situation suddenly changes are in place.

Provisions have been made for increases in general information and visitor information services and are provided via tourist information offices (mostly at the airport) and the Barcelona Tourism Consortium's call centre. Likewise, via the Barcelona Convention Bureau, a permanent coordination mechanism has been provided to meet any demand related to any congresses and conventions that are scheduled to be held in the city over the coming days.

A general strike has been announced for Friday 18th October, for which the Government of Catalonia has already established the minimum services that must be provided to guarantee mobility.

The state security forces are working together, and in collaboration with, the regional and municipal police. The coordination between the different institutions is working to properly ensure normality regarding the city of Barcelona.

The Barcelona Tourism Consortium has a call centre for tourists and visitors to answer any questions or incidents. This service is operational daily from 8am to Midnight and can answer queries in different languages.

The telephone number is (+34) 93 285 3834. If necessary, the opening hours will be extended.

Barcelona, October 16, 2019